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Recipient: Railway passengers, UK Railway Sector, House of Commons, Local Authorities

Letter: Greetings,

Get more seats and reliability for passengers on Cross Country

Comments

Name	Location	Date	Comment
██████	Kemberton, England, UK	2019-05-10	"To make good use of the available HST trains which would significantly reduce the overcrowding on CC trains."
██████	Cardiff, Wales; Cymru, UK	2019-05-10	"The need is there. Having been left on a platform in Leeds due to a four coach train being full there is a desperate need for more coaches on these services. HSTs would free voyagers which could then double up. Simple move."
██████	Kingswinford, England, UK	2019-05-10	"Passengers to and from the West Country are being treated with contempt by CrossCountry management because of overcrowding on Voyager services and cancellation of Voyager services west of Exeter whenever there is a high tide. Perfectly good HSTs which would address both problems are currently being stored when they could be put to good use by replacing Voyagers on all services to Devon and Cornwall."
██████	Scotland, UK	2019-05-10	"the mainlines are getting packed & its becoming atrocious now. It needs to be fixed"
██████	Sevenoaks, England, UK	2019-05-10	"The Railway customer experience could and should be so much better... and it is worse than culpable inefficiency for DfT to be presiding over highly capable, reliable 125mph rolling stock being stuck in store when 'we' need it providing faster, more comfortable services."
██████	Ramsbottom, England, UK	2019-05-11	"It's just common sense, isn't it?"
██████	Ledgemoor, England, UK	2019-05-11	"It's madness that provincial services all over the country are crammed beyond capacity at times when 150+ modern, serviceable coaches are languishing in sidings and could be brought into (more or less) immediate use."
██████	Wolverhampton, England, UK	2019-05-11	"A worthwhile and workable solution, which is so obvious, it is remarkable that nobody has thought of it before."
██████	Edinburgh, Scotland, UK	2019-05-11	"I would use the train Edinburgh to Devon if more seats were available at a reasonable price."
██████	Willen, England, UK	2019-05-13	"Why lay up available T&RS hen there are shortages elsewhere?"
██████	Newbury, England, UK	2019-05-13	"Passengers deserve a reasonable journey, which HST can provide"
██████	Exeter, England, UK	2019-05-13	"It's time things change for the better!!!! A better service all round."
██████	leeds, England, UK	2019-05-13	"The Hst is far better than the Voyagers"

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[REDACTED]	Dawlish Warren, UK	2019-05-13	"Train services away from the capital are disgusting"
[REDACTED]	Redhill, England, UK	2019-05-13	"It's logical, and more seats means more passengers can be carried and less crowding means tickets can be checked and sold on board, boosting revenue."
[REDACTED]	Bristol, England, UK	2019-05-13	"The voyager trains used have insufficient capacity and discourage travel due to the persistent overcrowding on cross country routes."
[REDACTED]	Brindley Ford, England, UK	2019-05-13	"Voyagers aren't fit for purpose. Not enough seats and cramped compared to the superior HSTs. Would be a shame not to use them"
[REDACTED]	Dawlish, UK	2019-05-13	"The Voyager trains are not fit for purpose on the Dawlish line, replace them with the out of use HSTs so the CC services are not disrupted,"
[REDACTED]	Macclesfield, England, UK	2019-05-14	"Passenger numbers are still increasing and will continue to do so on the CrossCountry Route and a reliable service West of Exeter St David's must be maintained in all weathers"
[REDACTED]	sheffield, England, UK	2019-05-14	"passengers deserve a comfy ride and no delays due to the weather mk3s can stand up to anything"
[REDACTED]	Speen, England, UK	2019-05-14	"Cross country need more carridges including on the bournemouth to manchester and southampton to Newcastle services as the voyagers are too small"
[REDACTED]	Swalwell, England, UK	2019-05-14	"This really is a no-brainer..."
[REDACTED]	Barry, Wales; Cymru, UK	2019-05-14	"This cascade of rolling stock is the logical thing to do."
[REDACTED]	Woburn Sands, England, UK	2019-05-14	"Travelling on Cross Country is an experience very few passengers look forward too, even big supporters of the rail industry"
[REDACTED]	Burton-on-Trent, England, UK	2019-05-14	"I travel every week on Cross Country trains and they never put on enough coaches, there are occasions when they're isn't any standing room and people are left at the station."
[REDACTED]	Plymouth, England, UK	2019-05-15	"My elderly father should not have to stand up for the journey when he has booked a seat which someone else has sat in ."
[REDACTED]	Coventry, England, UK	2019-05-15	"The routes have always needed extra capacity at peak times and in general so something definatly needs to be done"
[REDACTED]	Barnsley, England, UK	2019-05-15	"I'm fed up of standing up for two hours or sitting on a dirty carpet near the door way due to severe overcrowding."

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[REDACTED]	Basingstoke, England, UK	2019-05-15	"Totally agree, Voyagers have always been a poor replacement for HST's - give them to XC now!"
[REDACTED]	Southampton, England, UK	2019-05-15	"XC are s [REDACTED] and seriously need to up there game!!!!"
[REDACTED]	South Norwood, England, UK	2019-05-15	"Having travelled on the voyager's, hitachi's and HST's, only the latter has provided any level of comfort and with there being a surplus available, they should be used by cross country. They could potentially open up the network to provide more routes in the south west around Salisbury and on the Waterloo to Exeter line."
[REDACTED]	Exeter, England, UK	2019-05-15	"Serviceable trains stored out of use, while most cross country services are operated by unsuitable short voyager trains. A scandalous situation"
[REDACTED]	York, England, UK	2019-05-15	"Because voyages a crap"
[REDACTED]	Bulwark, Wales; Cymru, UK	2019-05-15	"Im sign as i agree they need more seats."
[REDACTED]	Tamwortg, England, UK	2019-05-15	"More capacity is needed"
[REDACTED]	Kidderminster, England, UK	2019-05-15	"The overcrowding on Cross Country is appalling, the use of larger train ssuch as HST's would bring huge benefits to passengers."
[REDACTED]	deal, England, UK	2019-05-15	"I lovery HST's"
[REDACTED]	Cardiff, Wales; Cymru, UK	2019-05-15	"Voyages are useless at peak times."
[REDACTED]	Birmingham, England, UK	2019-05-15	"CrossCountry needs more capacity and reliability; these trains are perfect for the job."
[REDACTED]	UK	2019-05-15	"The voyager isn't fit for purpose"
[REDACTED]	Oldland Common, England, UK	2019-05-15	"CrossCountry should have more HSTs to increase capacity on the North East/Scotland to South West route and to stop any more HSTs going to ScotRail."
[REDACTED]	Charlton Kings, England, UK	2019-05-15	"Once Intercity XC used 7 coach + trains. Now they use 4 (one of which being first class.) I sometimes use a slower train to get home as I know I'll get a seat."
[REDACTED]	Fareham, England, UK	2019-05-15	"The HST should be used instead if the voyager"
[REDACTED]	UK	2019-05-16	"A sensible solution to a long running problem"

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██████████	Bristol, England, UK	2019-05-16	"The waste and stupidity of this situation makes me angry"
██████████	Dawlish, UK	2019-05-16	"There is technology on existing trains that allow use during almost all types of weather conditions. The voyager is simply not suitable on a coastal route!"
██████████	Harrow, England, UK	2019-05-16	"Voyager trains are unsuitable for the sea wall route in bad weather they can't run."
██████████	Saint Blazey, England, UK	2019-05-16	"The railway network is a disgrace"
██████████	UK	2019-05-18	"Because the UK railway needs the hst's working because when the sea is high the 125's will just soldier on like they have been for the past 43 year's and they still have plenty of life left in them so we need back in service"
██████████	Harrow, England, UK	2019-05-18	"There's plenty of spare HST sets gone off lease with an uncertain future so XC could refurbish them and then they'll be good for many years to come but that probably makes to much sense."
██████████	Darlington, UK	2019-05-18	"I'm a college student and I need to use the railways to get to college nearly every day. When ever I go to get a train, Cross Country is one of the operators I get either going to college or heading home, depending on the time of day. I can confirm that overcrowding on trains like Newcastle is a pain as the 4/5 car trains only take up half of a platform, compared to the LNER services which take up a whole platform. The rare chance of getting on a double unit 8/9/10 car service and get a seat is hard, considering if you get on one unit, to find it is packed, and you can't get to the next unit because they are separate units so you either have to hold it out till you get to your destination or wait till the next station, get off that unit and hop on the other unit on the service.I personally think it's stupid how the department of transport haven't even thought about this idea in the first place. While I do think that more services are required (without causing backlogs along the line), more coaching stock on s"
██████████	Carterton, England, UK	2019-05-18	"These would bring much needed capacity on the North East to South West Services, freeing up Class 220/221 units to bolster capacity elsewhere on the XC Network"
██████████	Brockham, England, UK	2019-05-19	"Yes - do everything to improve the railways, much better for the environment and for the travelling public"
██████████	Pontefract, England, UK	2019-05-20	"A better service is needed"
██████████	Swadlincote, England, UK	2019-05-20	"More capacity needed on cross country routes"

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[REDACTED]	Caerphilly, Wales; Cymru, UK	2019-05-22	"Birmingham - Oxford is constantly crowded in the peak times, XC need more longer sets. Maybe get more HSTs and consider lengthening the current Voyagers."
[REDACTED]	Otley, West Yorkshire, England, UK	2019-05-23	"I am tired of overcrowding from Leeds to Tiverton Parkway."
[REDACTED]	Broadstairs, UK	2019-05-23	"It's ridiculous that perfectly usable carriages are sitting around when there is such overcrowding. DfT need to do the sensible thing!"
[REDACTED]	Stoke on Trent, England, UK	2019-05-24	"HST sets are for more comfortable than Voyager sets, have additional storage capacity and are proven work horses of the railway"
[REDACTED]	Mansfield, England, UK	2019-05-24	"I feel reliable, adequate, and readily available trains should be made available to XC to make their passenger's journeys more tolerable"
[REDACTED]	Rossendale, England, UK	2019-05-25	"Wonderful stock and locos doing nothing while the worst DMU ever is plodding along hoping the sea isn't rough when it gets to Devon"
[REDACTED]	Pewsey, England, UK	2019-06-09	"Increasing the number of InterCity125 High Speed Trains on Cross Country would go down very well with train passengers. These trains are much more comfortable than the Voyagers and have more carriages."
[REDACTED]	Glasgow, Scotland, UK	2019-06-09	[REDACTED]
[REDACTED]	Haworth, England, UK	2019-06-09	"The Mk3's are heavily required to boost the horrendous service that is the X country voyagers. The mk3 rolling stock is fair superior to the internal conditions of the voyagers. They would make travel far more pleasant without the overcrowding issues and cramped conditions of the rubbish 4 car normal service."
[REDACTED]	St Albans, England, UK	2019-06-09	"Due to chronic overcrowding, the Classes 220 and 221 Voyager DEMU trains require replacing with High Speed Train/InterCity that have more carriages and are therefore have higher capacity. Also the High Speed Train/InterCity 125 does not have engines under the carriages - the Mark 3 carriages are quieter and ride nicer than Classes 220 and 221 Voyager DEMU trains."
[REDACTED]	York, England, UK	2019-06-09	"This needs to happen"
[REDACTED]	Birmingham, England, UK	2019-06-09	"This a no-brainer... for far too long the people have had to put up with totally inadequate voyagers very often packed like sardine tins!!!"

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██████	Bournemouth, UK	2019-06-10	"Inter City 125 stock are far more comfortable and roomy for the long distance journey. The Voyager trains always smell of the toilets too - horrible!"
██████	Hull, UK	2019-06-10	"More seats needed along the cross country routes."
██████████	Weston, England, UK	2019-06-10	"Not everyone wants to go to London. We deserve a better cross country train service. The idle 125s should be redeployed."
██████████	Exeter, England, UK	2019-06-11	"Hsts are better then voyagers for the south west.. Voyagers get cancelled soon as there's a storm or high tide"
██████████	Sandford, England, UK	2019-06-11	"get more HST's to the West Country, replace the voyagers, you won't have to cancel services when the weather turns nasty along the sea wall, and more seats too, not rocket science is it?"
██████████	Northwich, England, UK	2019-06-11	"our railways are ██████ stupid...."
██████████	Rishton, England, UK	2019-06-11	"I've travelled on Cross Country on a 4 car Voyager it got full pretty much from the get go. It makes sense to have HST's covering busy services."
██████████	Pontefract, England, UK	2019-06-11	"L. Wilkinson"
██████████	Skegness, England, UK	2019-06-11	"What is the point of having these trains and carriages sitting in sidings doing nothing when they are needed on overcrowded routes?"
██████████	Belfast, Northern Ireland, UK	2019-06-12	"HSTs have proved to be the most comfortable and reliable source of travel on the British Rail network, and should not be dumped in a siding."
██████████	Wolviston, England, UK	2019-06-12	"I frequently used the Cross Country service from Southampton to Durham a few years ago and the HST sets are perfect for these long distance routes."
██████████	Leeds, England, UK	2019-06-12	"I regularly travel between Leeds and Birmingham it is usually standing only as nobody takes any notice of seat reservations even if they are done!"
██████████	Newcastle upon Tyne, England, UK	2019-06-12	"HSTs are still serviceable, comfortable and spacious."
██████████	Trench, England, UK	2019-06-12	"Voyagers are too short and cramped especially at holiday times to the SouthWest. HSTs have years of life left, use them don't lose them."
██████████	Southend-on-Sea, England, UK	2019-06-12	"Its just a practical solution."

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██████████	Braintree, UK	2019-06-12	"You got these in system ready make use of them get people to work on time!"
██████████	Washford, England, UK	2019-06-12	"I am a regular train user and value reliability and value for money."
██████████	Weston-super-Mare, England, UK	2019-06-12	"I agree totally..... trains are so uncomfortable, hot & over crowded..... bring back the HSTs!!!!!"
██████████	Bristol, England, UK	2019-06-12	"good ideal"
██████████	Bournemouth, England, UK	2019-06-12	"The voyager trains are not fit for purpose and are not suitable for major inter city routes."
██████████	Axminster, UK	2019-06-12	"I feel it is crazy that useable assets are lying idle when passengers are forced to stand."
██████████	Peterborough, UK	2019-06-12	"I want to see a improved service on XC"
██████	Colchester, UK	2019-06-12	"The HSTs are the most iconic diesel locos going keep them going 落"
██████████	Doncaster, England, UK	2019-06-12	██████████
██████████	Bromley, England, UK	2019-06-13	"Not enough carriages on one of the busiest rail routes across the u.k."